

## Link Audio – Limited 1 Year Warranty

### Consumer Product Warranty

When you purchase any Link Audio product, you have the peace of mind in knowing that your product is covered by the Link Audio standard warranty. The Link Audio standard warranty is provided by Link Audio Pty Ltd (ABN 67 557 702 142), Unit 3 / 8 Enterprise Drive, Rowville, Victoria 3178.

### GENERAL TERMS AND CONDITIONS

1.1 The benefits given to you in the Link Audio standard warranty are in addition to other rights and remedies you have under a law in relation to the products to which standard warranty relates. All Link Audio products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.

1.2 Subject to section 1.1 and the terms below, as your standard warranty Link Audio agrees to repair or replace at Link Audio cost any Link Audio product, and any accessory supplied with the product, purchased by you in Australia from a Link Audio authorised dealer when the product does not perform in accordance with the manufacturer's specifications during the warranty term specified for the product in the warranty table below, commencing from the date of purchase.

1.3 To make a claim under the standard warranty you will need to:

(a). Return the product, within the period of the warranty to the place of original purchase.

(b). Please note, you will need to submit proof of purchase (e.g. bill of sale, invoice or purchase receipt) with your claim.

1.4 Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products. Replacement of the product or a part does not extend or restart the Warranty Term.

1.5 If the product presented for repair is capable of retaining user-generated data, you are advised that repair of the product may result in loss of the data.

1.6 The product will be at the owner's risk whilst in transit to and from all Link Audio authorised service centres, unless transported by Link Audio or its authorised representatives.

1.7 Link Audio and its authorised service centres may seek reimbursement of any costs incurred by them when the product is found to be in good working order.

1.8 The cost of claiming under this warranty, including return of any product to Link Audio is to be borne by the consumer.

### GENERAL EXCLUSIONS AND LIMITATIONS

2. To the full extent permitted by law, but subject always to 1.1, the Standard Warranty will not apply:

2.1 If the product has not been installed, operated, maintained or used in accordance with the manufacturer's instructions or specifications provided with the product.

2.2 If the factory-applied serial number has been altered or removed from the product.

2.3 To damage, malfunction or failure resulting from alterations, accident, misuse, abuse, fire, liquid spillage, mis-adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories, the operation of a computer virus of any kind, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the product, modification, setups, adjustments or routine maintenance of any kind, damages to finishes or cracks, splitting or warpage due to changes in temperature or humidity, exposure to or contact with sun, fire or chemicals of any kind.

2.4 To damage arising during transportation, installation or while moving the product, or to any transportation costs of the product or any parts thereof to and from the owner, unless otherwise specified in these warranty terms.

2.5 To any third-party software or hardware not contained in the product as originally configured by the manufacturer.

2.6 To any failure, to the extent that the failure is not a failure of the product to perform in accordance with its specifications.

2.7 Product that has been hired out.

2.8 To service of any product whilst it is outside Australia.

3. To the full extent permitted by law but subject always to section 1.1:

4.1 Link Audio will not be liable for any loss, damage or alterations to (1) third party hardware or software; or (2) programs, data or information stored on any media or any part of the product, no matter how occurring; or for any loss or damage arising from loss of use, loss of profits or revenue, or for any resulting indirect or consequential loss or damage.

## CONSUMER PRODUCT WARRANTY TERMS

The below table refers to exception products which have Special Warranty Conditions:

Brand	Warranty Term	Special Conditions
Adam Hall	2	
Apogee	1	
Audix	1	Section 1
Gravity	5	Section 2
Imperative Audio	3	
Palmer	5	Section 3
PreSonus	2	Section 4
SPL	1	
Waldorf	1	



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## **SPECIAL WARRANTY CONDITIONS**

### **Section 1:**

- Audix VLM Dynamic Microphones are covered by a **5-year** warranty period.
- Audix Fusion Series and Condenser Microphones are covered by a **3-year** warranty period.

### **Section 2:**

- Gravity warranty does not extend to wearing parts (eg battery, tubes)

### **Section 3:**

- Palmer Tube Amplifiers and Guitar Cabinets are covered by a **2 year** warranty period.

### **Section 4:**

- PreSonus AIR, CDL and ULT Live Sound Reinforcement series are covered by a **6 year** warranty period.
- PreSonus Series 3 Digital Mixers are covered by a **3 year** warranty period.